

# CROSS ROADS CARE FOR YOUR PEACE OF MIND

If you would like to learn more about our services by speaking to one of our care coordinators, please complete the form, cut-out and send to the address below:



Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Postcode: \_\_\_\_\_

Tel: \_\_\_\_\_

**When is the most convenient time for us to contact you?**

A.M: \_\_\_\_\_

P.M: \_\_\_\_\_

Our office hours are from 8.30am to 4.30pm, Monday to Thursday. 8.30am to 4.00pm, Friday.

## CROSS ROADS CARE

Sandwell, Walsall  
& Wolverhampton

Grenville House  
New Swan Lane, West Bromwich  
West Midlands B70 0NS

T 0121 553 6483

F 0121 553 4372

info@sandwellcrossroads.org



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Sandwell, Walsall  
& Wolverhampton

## Menu of Services



## CROSS ROADS CARE ABOUT RELIEVING CARER STRESS



info@sandwellcrossroads.org  
www.sandwellcrossroads.org

Charity registration no. 1040679  
Company no. 2950188  
CQC Provider Number 1-119234223

T 0121 553 6483  
www.sandwellcrossroads.org

**Crossroads Care affiliated to the carers trust is Britain's leading provider of support for carers and the people they care for. We work with over 35,000 individuals and their families, helping carers make a life of their own outside caring.**

Schemes employ over 5,000 trained professionals, providing flexible services to people of all ages and with a range of disabilities and health conditions.

Our charity cares for people, not for profit. Our carer support staff love their work. They understand what family carers, and those they care for, need and feel. They know the simple things that really matter, they do the hard jobs with a smile and they take pleasure in fitting into family life.

It's no surprise then, that Crossroads Staff build long and trusted relationships and that more people turn to us for support than to any other social care provider.

**"We are leaders in social care... people you can trust to step into your shoes"**

## How to access our Person Centred Services:

**If you have a Personal Budget, Direct Payment or an Independent Living Allowance, we offer Financial Management Support, taking away anxiety and pressures of employing staff directly.**

If the Local Authority or the Health Authority fund your care we will liaise with them to ensure that we deliver the best possible service to you.

Families or individuals purchase our services directly and comment that they receive real value for money with the level of support from our staff. Some of our services are free to carers, please contact us for more information.

### Here are some examples of our services

- Personal Care and rehabilitation support
- Practical Preparation:- Meal preparation, Shopping and advocacy and support
- Support to enjoy hobbies or activities outside and inside your home
- Assisting with medication

### In addition we provide Specialist Care and Support:

- Palliative and chronic long term care
- Dementia Care
- Respite care in your home and in the community
- Practical Training for family carers and Personal Assistants
- Bereavement Transitional Support

### Useful contact numbers:

Sandwell Council Assist  
T 0845 352 2266

Walsall Social Services  
T 0845 111 2922

Wolverhampton Social Services  
T 01902 551 199

